

# snapshot

## SERVICE AREA

Valley Health serves over  
**500,000 PEOPLE**  
in the northern Shenandoah Valley  
of Virginia, eastern panhandle of  
West Virginia and western Maryland.



**OVER 6,000  
ASSOCIATES**

All committed to improving  
the health of our community



## MEDICAL STAFF

**OVER 600**  
physicians and  
advanced practice  
clinicians

### Nationally Accredited Cancer Center

Caring for more than 1,300 newly  
diagnosed patients each year.



### 8 Urgent Care Centers

Providing convenient walk-in care for  
minor illnesses and injuries

### 6 Wellness & Fitness Centers

Approaching health and fitness from a  
medical perspective, serving individuals of  
all ages and fitness levels

### Primary Care

30 locations across our region providing  
preventative and acute illness care

### Home Health Services

Nurses and therapists (physical,  
occupational and speech) caring for  
patients in their homes across the region



### Medical Transport

Providing ambulance and  
wheelchair transports from strategically  
located stations

### Inpatient Rehabilitation, Transitional and Long Term Care

Personalized care offered at Valley  
Health facilities across the region.

## OUR MISSION

Serving Our Community by  
Improving Health

## OUR VISION

Inspire hope and promote health  
as the community's first – and  
best – choice for high quality,  
safe, and affordable care.

## OUR VALUES

Compassion, Integrity,  
Collaboration, Courage,  
Innovation, Excellence

# H 6 HOSPITALS

**Hampshire Memorial Hospital**  
Romney, WV

**Page Memorial Hospital**  
Luray, VA

**Shenandoah Memorial Hospital**  
Woodstock, VA

**War Memorial Hospital**  
Berkeley Springs, WV

**Warren Memorial Hospital**  
Front Royal, VA

**Winchester Medical Center**  
Winchester, VA

495-bed regional referral facility:  
Level III NICU  
Level II Trauma Center  
Advanced Primary Stroke Center  
Chest Pain Center  
Level 4 Epilepsy Center

**30,455**

Hospital Admissions  
IN 2019

**147,539**

Emergency Department Visits  
IN 2019



**2,219**

Babies Delivered  
IN 2019

# A LONG TERM COMMITMENT

to Improving the Health of Our Community



## OUR COMMUNITY COMMITMENT



### ▶ 2019 Community Benefit

Uncompensated Patient Care: **\$53,607,724**  
Health & Prevention Programs: **\$6,238,524**  
Teaching & Training Healthcare Professionals: **\$13,040,190**  
Total Community Benefit Provided in 2019: **\$72,886,438**

### ▶ Community Grants & Support

In 2019 Valley Health provided support to more than 170 community organizations totaling over \$1.9 million.

### ▶ Community Health Needs Assessment

Conducted every three years, in partnership with key community stakeholders, to identify priority health needs.

## SUPPORTING The Mission

Valley Health's foundations support projects that make our communities healthier. In 2019, over \$99,000 was provided for Community Outreach programs and \$290,000 was provided for Healthcare Education. Visit [valleyhealthlink.com/foundations](http://valleyhealthlink.com/foundations) to learn how you can support our mission.

## AWARDS & RECOGNITION



- Winchester Medical Center has been recognized as both a "Best Hospital" and High Performing in multiple procedures and conditions for 2020-21 by *U.S. News & World Report*.
- Winchester Medical Center has been a Magnet Designated hospital for nursing excellence since 2015
- Warren Memorial Hospital has held a Pathway of Excellence Designation since 2018
- Valley Health has been named one of the country's Most Wired health systems since 2015
- Winchester Medical Center and Warren Memorial Hospital are accredited Chest Pain Centers
- Winchester Medical Center is the first hospital in Virginia designated a lung cancer Care Continuum Center for Excellence (2019)
- Hampshire Memorial Hospital and War Memorial Hospital received Gold Honors from the West Virginia Hospital Association (2019)
- The Heart & Vascular Center at Winchester Medical Center received Comprehensive Cardiac Center certification from The Joint Commission in collaboration with the American Heart Association (2019)
- Winchester Medical Center is an accredited Primary Stroke Center (2019)
- Page Memorial Hospital and War Memorial Hospital earned QUEST finalist awards for High-Value Healthcare (2019)
- Valley Health Urgent Care was the first Urgent Care accredited by the Urgent Care Association of America in the state of West Virginia (2018)