

Lifeline Systems Offered by Winchester Medical Center

Thank you for your interest in the Lifeline Medical Alert System from Winchester Medical Center (WMC). WMC offers Lifeline throughout the Shenandoah Valley - **wherever VALLEY HEALTH provides services**. With each system we offer, the 24/7/365 Lifeline Response Center (in North America) will get you the help you need, FAST.

WMC Lifeline offers a range of systems to match your needs. No minimum service length and no hidden fees. WMC provides equipment, installation, service, training and billing **LOCALLY** from Winchester Medical Center.

HomeSafe Landline: AutoAlert Help Button (\$44.95) or Manual Help Button (\$29.95) Monthly Rental/Monitoring Fee

- HomeSafe Landline is our simplest and easiest medical alert system. There are two parts, a base communicator and a wearable HELP BUTTON. The base is activated by the HELP BUTTON and uses your home phone line.
- We recommend the advanced AutoAlert Help Button. Auto-Alert detects a fall with a built in sensor and automatically summons help when you can't. It is 95% accurate. "Push for help" is included.
- A lower priced Manual Help Button is available. It does not detect falls and must be pushed by the client.

HomeSafe Wireless: AutoAlert Help Button (\$56.95) or Manual Help Button (\$41.95) Monthly Rental/Monitoring Fee

- If you don't have a home phone, our base station uses its built-in 4G LTE cellular capability to summon help.
- Auto-Alert detects a fall with a built in sensor and automatically summons help when you can't. It is 95% accurate. "Push for help" is included.
- If you do NOT have an implanted cardiac device, consider On-The-Go!
- A lower priced Manual Help Button is available. It does not detect falls and must be pushed by the client.

On-The Go Mobile (OTG) Pendant –

\$44.95 Monthly Rental and Monitoring Fee

- Cannot be used by with pacemakers/defibrillators.
- Best value with automatic fall detection, standard.
- On-the-Go works "out and about," and at home using GPS to determine your location.
- "OTG" is a pendant with built-in mike and speaker. Uses cell tower inside the home and outside. We test it at install.
- Adds a "CANCEL CALL" feature allows you to cancel if accidentally activated.
- LED indication alerts you if cell signal is weak so you know.
- Recharges with included charger

On-the-Go Mini (wrist) – AUTOMATIC FALL DETECTION

\$46.95 Monthly Rental and Monitoring Fee

- A less expensive option than Smart Watch for those with implanted cardiac devices.
- Worn on wrist (fall detection included)
- Same features as the On-the-Go above

Mobile Smart Watch – AUTOMATIC FALL DETECTION

\$54.95 Monthly Rental and Monitoring Fee

- Most advanced option with automatic fall detection is worn on your wrist.
- Same features as OTG – but includes Time, Date, Step Count and Heart Rate
- INCLUDES automatic fall detection and help signaling.
- Cancel call feature allows you to cancel if accidentally activated.
- Enhanced signal strength and battery display
- Extended time between charging

Installation options -

- In home by WMC Technician - One-time fee - \$50.00 Activation, testing and training for client and care-givers. OR
- Self-Install – Installation fee is waived. We provide a kit, with easy instructions/pictures on installation, and use. Includes contact number at WMC Lifeline for support. Pick it up at WMC or shipped to home (\$20 for shipment).

LockBox (Optional) – WMC offers for purchase to securely hide a key - \$30 to purchase. Prevents rescue squad breaking in.

How to get a system: Call us to review your needs. If you have email, we can forward the application to you.

- Fill out the application and return, we will bill for installation fee (if applicable)
- Coordination – we call to confirm the install appointment and coordinate DIY install option/kit, as applicable.

PLEASE call if you have questions. Lifeline hours are: Monday through Friday, 9:00 a.m. to 1:00 p.m. Call **540-536-6102**

Our Web site is: www.valleyhealthlink.com/lifeline

The Lifeline office is at Winchester Med Ctr. 1840 Amherst St; Winchester, VA 22601 and is inside Volunteer Services.