

# The Carnation Care Award

The Carnation Care Award is a quarterly award given to an outstanding Certified Nursing Assistant (CNA) or Technician (Tech) that demonstrates consistent qualities above their expected performance at Valley Health. The staff person must consistently demonstrate excellence through extraordinary service and compassionate care while being a role model for their peers.



The pink carnation stands for admiration, gratitude, love and appreciation. Pink carnations carry the greatest significance and are thought by many to be of a spiritual background that symbolizes a mother's love (caring and nurturing). They are known to keep their bloom longer than many other flowers, even after being cut.

## THEY CAN BE NOMINATED BASED ON THE CARNATION CRITERIA:

- C** **Compassionate** – motivation to help and promote healing
- A** **Ambition** – desire to provide the best care above and beyond
- R** **Remarkable** – extraordinary service and attitude
- N** **Noble** – honors the values, mission and vision of our system
- A** **Appreciation** – aware of the goal and appreciates teamwork
- T** **Trustworthy** – dependable and flexible
- I** **Integrity** – reliable and honest
- O** **Outgoing** – positive attitude about change
- N** **Nurturing** – caring towards others

CNAs and Techs are the “front line” staff in our hospital and work closely with patients, family and other staff to provide safe care during their hospital stay. They build positive relationships with the patients and families which can be key to the a successful recovery.

 **ValleyHealth**

*Healthier, together.*

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## How to Nominate an Extraordinary CNA or Tech at Valley Health

Patients, visitors, staff, physicians, and volunteers may nominate a deserving CNA or Tech by filling out this form.

I would like to nominate (first and last name) \_\_\_\_\_

from the \_\_\_\_\_ unit/department

Date of stay \_\_\_\_\_ Room # \_\_\_\_\_

Nominator's Name \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

I am (please check one):  Patient  Family/Visitor  Physician  Staff  Volunteer

Date of nomination \_\_\_\_\_

Please describe a specific situation involving the CNA or Tech you are nominating that clearly demonstrates how he/she meets the criteria for The Carnation Care Award.

### DIRECTOR/MANAGER ACKNOWLEDGEMENT (STAFF ONLY)

I acknowledge that this CNA or Tech is in good standing.

Signed: \_\_\_\_\_

Title: \_\_\_\_\_



*Healthier, together.*



Please describe a **specific situation** involving the CNA (dressed in pink) or Tech you are nominating that clearly demonstrates how he/she meets the criteria for The Carnation Care Award. Please print clearly.

Danielle daily treats her patients with care and compassion. She looks beyond the patient to include family and support members of the patient to always ensure her patients receive the highest level of care. One evening at the end of her shift she had family members come to the PACU to say goodnight to her patient. (who was an overnight guest). When the husband arrived in the PACU, he realized he needed his car keys that were with the patient's belongings. What should have been a simple matter of obtaining belongings from the floor became a 2 hour search for lost belongings. Danielle would not go home until the gentleman's keys were found so that he could go home and her patient could rest knowing he was okay. This is so typical of Danielle. She will go to a floor to orient a new nurse to ensure better care of patients. As a member of the PPC, she exemplifies the word Professional daily in our unit with her care and leadership. Although she is continuing her education and she works odd shifts to accommodate a school schedule, she still remains positive and upbeat with her patients even when I know she has been study hard or worked long hours.

SAMPLE