



Healthier, together.



# snapshot



## SERVICE AREA

Valley Health serves over **500,000 PEOPLE** in the northern Shenandoah Valley of Virginia, eastern panhandle of West Virginia and western Maryland.



## OUR MISSION

Serving Our Community by Improving Health

## OUR VISION

Inspire hope and promote health as the community's first – and best – choice for high quality, safe, and affordable care.

## OUR VALUES

Compassion, Integrity, Collaboration, Courage, Innovation, Excellence

# H6 HOSPITALS

**Hampshire Memorial Hospital**  
Romney, WV

**Page Memorial Hospital**  
Luray, VA

**Shenandoah Memorial Hospital**  
Woodstock, VA

**War Memorial Hospital**  
Berkeley Springs, WV

**Warren Memorial Hospital**  
Front Royal, VA

**Winchester Medical Center**  
Winchester, VA

495-bed regional referral facility:  
Level III NICU  
Level II Trauma Center  
Advanced Primary Stroke Center  
Chest Pain Center  
Level 4 Epilepsy Center



## OVER 6,000 CAREGIVERS

All committed to improving the health of our community



## MEDICAL STAFF

**OVER 600** physicians and advanced practice clinicians

## Nationally Accredited Cancer Center

Caring for more than 1,300 newly diagnosed patients each year.



## 8 Urgent Care Centers

Providing convenient walk-in care for minor illnesses and injuries

## 6 Wellness & Fitness Centers

Approaching health and fitness from a medical perspective, serving individuals of all ages and fitness levels

## Primary Care

30 locations across our region providing preventative and acute illness care

## Home Health Services

Nurses and therapists (physical, occupational and speech) caring for patients in their homes across the region



## Medical Transport

Providing ambulance and wheelchair transports from strategically located stations

## Inpatient Rehabilitation, Transitional and Long Term Care

Personalized care offered at Valley Health facilities across the region.

**27,352**

Hospital Admissions  
IN 2020

**123,411**

Emergency Department Visits  
IN 2020



**2,284**

Babies Delivered  
IN 2020

# OUR COMMUNITY COMMITMENT



## A Long History of Caring for Our Community

- Winchester Medical Center... since **1903**
- Page Memorial Hospital...since **1925**
- War Memorial Hospital...since **1947**
- Shenandoah Memorial Hospital...since **1951**
- Warren Memorial Hospital...since **1951**
- Hampshire Memorial Hospital...since **1959**

## A Commitment to the Future Health of Our Community

- 1990** – Winchester Medical Center moves to current campus
- 2011** – Hampshire Memorial Hospital: Replacement hospital opens
- 2011** – Winchester Medical Center North Tower and Heart & Vascular Center open
- 2012** – War Memorial Hospital: Replacement hospital opens
- 2014** – Page Memorial Hospital: Replacement hospital opens
- 2016** – Shenandoah Memorial Hospital: New Emergency Department and Medical Building
- 2016** – Valley Health Cancer Center opens
- 2020** – Spring Mills Medical Campus opens in Berkeley County, WV
- 2021** – Warren Memorial Hospital: Replacement hospital opens



Total Community Benefit  
Provided in 2020:

# \$76.7 MILLION

### **\$61 MILLION for uncompensated healthcare service:**

assuming the costs of care and treatment for patients unable to pay for care.

- 44,949+ individuals received free or reduced-cost health services from Valley Health
- 3,540 individuals were helped by Valley Health's financial counselors to enroll in assistance programs including Medicaid and the Children's Health Insurance Program (CHIP).

### **\$7.9 MILLION for health and prevention programs:** screenings, preventive care, wellness programming, community partnerships and more.

- \$1.1 million in cash grants and in-kind support for community clinics offering free and reduced-cost healthcare services. These clinics served over 3900 patients in 2020.
- More than 150 community organizations received support through cash and in-kind gifts exceeding \$2 million
- 500 free heart attack risk screenings conducted at Valley Health wellness outreach events.

### **\$7.8 MILLION for teaching and training for tomorrow's healthcare workforce**

- 1790 students received over 186,000 hours of healthcare training at Valley Health facilities

# KEY AWARDS & RECOGNITION



- Winchester Medical Center has been a Magnet Designated hospital for nursing excellence since 2015.
- Warren Memorial Hospital has held a Pathway of Excellence Designation since 2018.
- Valley Health has been named one of the country's Most Wired health systems since 2015.
- Hampshire Memorial Hospital and War Memorial Hospital received WVHA Gold Star Recognition in Commitment to Excellence Honors Program. (2021, 2019)
- Valley Health Cancer Center is first in Virginia to achieve rectal cancer program accreditation. (2021)
- Valley Health Metabolic & Bariatric Program earned Blue Distinction Center + from Anthem. (2021)
- Winchester Medical Center earned 3 stars from the Society for Vascular Surgery's Vascular Quality Initiative Participation Program. (2017-2021)
- Valley Health Cancer Center's radiation oncology program earned accreditation for safety and quality of care. (2021)
- Winchester Medical Center recognized by *US News & World Report* as "Best Hospital" in VA and "High Performing" in Gastroenterology and GI Surgery and Urology. (2021)
- Winchester Medical Center achieved recertification as an Advanced Primary Stroke Center, marking 15 years with this certification. (2021)
- Winchester Medical Center earned an A grade in safety from the Leapfrog Group. (2021)
- Hampshire Memorial Hospital earned a 3-Star quality rating from the Centers for Medicare & Medicaid Services. Shenandoah Memorial Hospital, Warren Memorial Hospital and Winchester Medical Center earned 4-Stars. Page Memorial Hospital and War Memorial Hospital earned 5-Stars (2020).
- Valley Health's long-term care facilities honored for highest level of quality by the NCAL Quality Initiative. (2020)
- Four Valley Health hospitals are accredited Chest Pain Centers. (WMC since 2006, WMH since 2012, SMH since 2020 and PMH since 2021)
- Valley Health Wellness & Fitness Center certified by the Medical Fitness Association. (2019-2021)
- WMC Heart & Vascular received Comprehensive Cardiac Center certification from The Joint Commission in collaboration with the American Heart Association. (2019)



## SUPPORTING THE MISSION

Valley Health's foundations support projects that make our communities healthier. In 2020, over \$99,000 was provided for Community Outreach programs and \$290,000 was provided for Healthcare Education.

Visit [valleyhealthlink.com/foundations](https://valleyhealthlink.com/foundations) to learn how you can support our mission.