



Thank you for contacting Valley Health System. In order to capture additional information to fulfill this request we are asking that you complete the attached form. Once completed please forward as an attachment to ishelpdesk@valleyhealthlink.com. Once you send back this additional information, a team consisting of HIM, Compliance and Security will review your request.

You may be asked for additional information and to participate in a TCCB (Technical Configuration Control Board) review to determine if your request will assimilate into the Valley Health infrastructure and to capture additional technical requirements.

Vendor/Company/Business Name _____

Name of Product: _____

Name of Representative Requesting: _____

Requesting Representative email: _____

Requesting Representative Phone Number: _____

Is this a patient medical record request? Yes or No

If yes, please refer to our medical record request process on the VH internet.

Please provide a detailed description of your request.

Do you have an established relationship with Valley Health? Yes or No

Are you a Valley Health Employee? Yes or No

What data elements or fields are you requesting?

What ways do you want this information transmitted?

Is this one record or multiple?



Time frame of requested records From: _____ To _____ (Format mm/dd/yyyy)

Valley Health supports the following types of interoperability services:

- Epic Care Everywhere
- Carequality (Sequoia Project) the source EMR must already have a connection in place.
- EHealth Exchange
- Atlas Lab Outreach
- Epic Happy Together
- Secure FTP (SFTP)
- Epic Care Link
- API's that are in the Epic App Orchard- we do not support open API development
- HIE Exchange
- Direct Trust
- HL7 v2

Additional details, mechanism for exchange of information, or data and format.

***If you are requesting this information via email please note that this is unencrypted and that there is risk that the information may be viewed by unauthorized persons while transmitted. By signing below you agree that you accept this risk.*

***If you are requesting this information via an Epic API, Valley Health is not responsible or liable if this app does not have the appropriate privacy and security in place. We do encourage you however to review the privacy policy of the app prior to downloading to your device. It is also strongly recommended that you password protect your mobile device if you are intending to store medical information on it. Valley Health does not support open API development, you must have an app through the Epic App Orchard for and integration.*