

## WELCOME

Our Valley Health Cancer Center team is pleased to partner with you in your care. We are dedicated to supporting you by delivering exceptional, compassionate and comprehensive cancer care in an environment that is safe and welcoming. We bring these elements together for you to inspire hope, promote healing and foster health.

### **Our Commitment: Delivering the Best Care, Every Person, Every Day**

**Best Care**...The team of professionals at the Valley Health Cancer Center follows national, evidence-based guidelines in the care and treatment of cancer. Our team approach and commitment to the best care demands that we keep current with the latest that medical science has to offer in the treatment of cancer.

For many years, we have earned accreditation by the **Commission on Cancer**, a quality program of the American College of Surgeons. Our center takes a multidisciplinary approach to treating cancer as a complex group of diseases that requires consultation among many cancer specialists. In 2021, we earned accreditation by the **American Society for Radiation Oncology** through APEX - Accreditation Program for Excellence®. Also in 2021, our center became the first in our tri-state region to earn accreditation by the **National Accreditation Program for Rectal Cancer**. The **National Accreditation Program for Breast Centers** has accredited our comprehensive breast care program since 2009.

We deliver the best care... not just the best that we can do in Winchester and the Shenandoah Valley, but also the best that can be done anywhere. We have collaborative relationships with researchers and specialists throughout our region for those rare circumstances when a patient is in need of care that is best offered in an academic setting.

**Every Person**...Each cancer diagnosis is as unique as the patient facing this new challenge. We treat the whole person...physical, emotional, and spiritual.

**Every Day**...We are relentless in making sure each person's care experience at Valley Health is the best that it can be every day – consistently, day in and day out. We encourage you to be fully engaged in the decisions regarding your treatment and to speak up if something is unclear to you. We welcome your feedback, both positive as well as constructive ideas that serve to make us better.

Receiving a diagnosis of cancer is unsettling, and you may feel overwhelmed by the medical information and treatment choices shared with you. Our team is committed to keeping you updated about what's next, and guiding you through this challenging time in your life. Our patient handbook, *A Guide for your Cancer Journey*, is available to every newly diagnosed patient under treatment with us. The handbook introduces the many services offered by our cancer program and in the community, and we encourage you to bring it to every cancer-related visit.

The trust you bestow in us as you place yourself in our care is testimony to the honor and commitment we have in caring for our friends, co-workers, neighbors, and family members who come to Valley Health for their cancer treatment.

Sincerely,



Dr. Richard Ingram  
*Medical Oncology*  
*Co-Medical Director*  
*Oncology Service Line*



Dr. Bruce Flax  
*Radiation Oncology*  
*Co-Medical Director*  
*Oncology Service Line*



Dr. Devin Flaherty  
*Surgical Oncology*  
*Medical Director*  
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